SCM - Software Change Management

[1]The business unit "SCM products and services" offers various products and services related to SCM (= Software Configuration Management). These products and services are typically offered to:

- Huge enterprises [2] using mainframe computers, with typical customers like banks, airlines, etc.
- Small and Medium Businesses [3] (SMBs) using PCs and servers.

A variation of SCM (or is it a special case of it?) is Web Change Management [4], related to applying changes to websites that are created and maintained with a Web Content Management system.

Looking for more info on this? Please checkout any of the topics below (if you have other suggestions that fit in this website area: please let us know [5]!):

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Subject: ||SCM|| [7]

SCM for Enterprises

AbitMORE is known for its expertise to implement and manage commonly used SCM products in mainframe environments, such as **S**ERENA **C**hange**M**an ZMF [8] and CA Endevor **S**oftware **C**hange **M**anager [9].

This know-how and expertise is available via various solutions and services from AbitMORE. To just mention a few:

- Product options [10] (= extremely powerful extensions) for SERENA ChangeMan ZMF, illustrating our expertise and know-how in this area.
- Consulting services [11] for the most commonly used SCM products in mainframe environments.
- Various types of training [12] for SERENA ChangeMan ZMF, for both administrators and for non-administrators.
- Information, help, assistance and support in the area of mainframe SCM in the cloud [13].

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Subject: ||SCM|| [7]

SCM for SMBs

Within our internet [15] division we use, for nearly a decade now, quite a few open source softwares, such as:
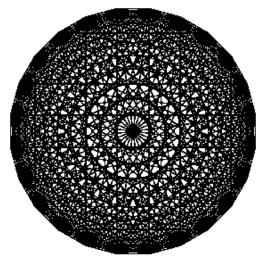
- Bugzilla [16], used for issue tracking (bug, enhancement requests and service requests).
- SugarCRM [17], used for typical CRM activities (leads, prospects, contacts, campaigns, etc).
- ...

These softwares may be customized and/or they may require upgrades to new release and/or fixes. For that we use (open source) SCM software running on our servers (Subversion [18]) combined with client software on our PCs (TortoiseSVN [19]).For a few years now, we offer our Subversion solutions and know-how to SMBs also (such as SMBs in the area of software development), typically in the format of cloud services. Such solution may optionally be combined also with a Bugzilla based solution for issue tracking.Plans exist to also start offering a similar solution based on the Git [20] version control system.

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Subject: ||SCM|| [7]

Web Change Management

More recently, AbitMORE also started R&D activities in the

area of Web Content Management (WCM), which is like a natural extension of our decades of SCM experience and know-how.

More specifically, to address growing needs such as:

- Manage the publication of new or updated website content, like who is authorized to publish what, how do you manage access rights to published content, etc. The issues in this area are fairly similar to SCM, just change "software components" to "documents" ...
- Manage the software components of a Web Content Management System (= WCMS) such as Drupal [22], like keeping up with fixes, upgrading to a major new release, retrofitting WCMS customizations, etc. The issues in this area are fairly similar to maintaining a SCM software package, just change the names of the softwares ...

Referring to these issues, when we talk about WCM we mean Web Change Management. Maybe we should consider using WCM for WCM (aka **WCM²** ...)?

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Subject: ||SCM|| [7]

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[3] https://www.abitmore.be/scm/smbs
[4] https://www.abitmore.be/scm/wcm
[5] https://www.abitmore.be/en/../../../../../../contact
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