

SCM for SMBs



Within our <u>internet</u> [1] division we use, for nearly a decade now, quite a few open source softwares, such as:

- Bugzilla [2], used for issue tracking (bug, enhancement requests and service requests).
- SugarCRM [3], used for typical CRM activities (leads, prospects, contacts, campaigns, etc).
- ...

These softwares may be customized and/or they may require upgrades to new release and/or fixes. For that we use (open source) SCM software running on our servers (<u>Subversion</u> [4]) combined with client software on our PCs (<u>TortoiseSVN</u> [5]). For a few years now, we offer our Subversion solutions and know-how to SMBs also (such as SMBs in the area of software development), typically in the format of cloud services. Such solution may optionally be combined also with a Bugzilla based solution for issue tracking. Plans exist to also start offering a similar solution based on the <u>Git</u> [6] version control system.

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